

Before the
POSTAL REGULATORY COMMISSION
WASHINGTON< DC 20268-0001

Complaint Regarding Postal Service Offering DOCKET # MC2012-26
ENHANCED SERVICES PRODUCT FOR COMPETITIVE PO BOXES

COMMENTS OF More than Mail
921 N Main Street
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August 7, 2012

I am the owner of a small business that is a Commercial Mail Receiving Agency (CMRA) and have some comments about the United States Postal Service venturing into additional services for their PO Boxes. While it has been determined that those boxes are competitive with our Private Mail Boxes (PMB)'s there are still distinct differences that set them apart from our Private Mail Boxes (PMB).

The USPS has vast resources for marketing and will likely use them to launch a nationwide marketing campaign that the current PMB/CMRA small business owners cannot possibly compete against.

The service of email notification, being offered by the USPS, is a new service. The USPS has not been NOTIFYING their PO Box customers in the past. The service requires labor and technology to implement and maintain. These items have a cost and to say they are included in the base cost of a PO Box, when the service is new, contradicted the statements made by the USPS that they are already providing these services and that they are bundled into the PO Box rental fee. If the services were available in the past this may be true but as new services there is a clear difference between the past and the present.

The second new service that is now available is street addressing for private carrier delivery to the PO Box. This did not exist previously and therefore the post office should have asked permission rather than implementing it without approval. This will also be detrimental to the PMB/CMRA.

Also, mail forwarding will be provided at no charge for the PO Boxes. This service is not allowed for the PMB/CMRA.

Thank you for your consideration on this matter.

More than Mail
Rita Dean

Owner

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